

Westclyst District Heat outages

Date	Whole Estate	Individual Properties
16/01/2023		Y
01-02/01/2023		Y
23/12/2022		Y
18/12/2022		Y
15/12/2022	Y	
12/12/2022	Y	
11/12/2022	Y	
09/12/2022		Y
19/11/2022		Y
03/11/2022		Y

Response from Eon.

15/12/2022 We do not have any records of site wide incidents or incidents which would affect multiple households. We did carry out work on the 15th December related to cleaning a resilience boilers strainer (this was a back-up boiler and not the primary heat source), however this did not have any impact upon the network.

12/12/2022 We do not have any records or knowledge of site wide incidents on this date, or incidents which may have affected multiple households.

11/12/2022 On the 11th of December we have recorded works being carried out within the Bloor homes development, due to an issue recorded on one of our 6 boilers.

Work was carried out on boiler 1 of 6, and the entire period of down time for this individual boiler, including rectifying works took a total of 60 minutes.

We have recorded a slight drop in temperature within this hour period, however our remaining 5 boilers were working as expected and provided full resilience.

The recorded temperature within Bloor at this time was sufficient and never dropped below an adequate level.

This would not be classed as a site wide incident as an appropriate level of heat was available at all times, even during this period of works.